

# MITCHELL COUNTY DISASTER RELIEF RESOURCES



## DISTRIBUTION CENTERS

Pick up items that you need (food, cleaning materials, baby supplies, etc.) for FREE at the following locations:

### > BAKERSVILLE

Bowman Middle School  
410 South Mitchell Avenue,  
Bakersville, NC 28705  
HOURS: Mondays, Wednesdays, Fridays  
10 a.m. to 5 p.m.; Saturdays 10 a.m. to 2 p.m.

### > BULADEAN

Buladean Community Center  
12190 NC 226, Bakersville, NC 28705  
HOURS: Monday-Friday, 10 a.m. to 5 p.m.  
Saturday-Sunday 10 a.m.-2 p.m.

### > POPLAR

Old Poplar School House  
12806 NC 197 Green Mountain, NC 28740  
HOURS: Daily

### > SPRUCE PINE

Deyton Primary School  
308 Harris Street, Spruce Pine, NC 28777  
HOURS: Mondays, Wednesdays, Fridays  
10 a.m. to 4 p.m.

*Also check with churches throughout the county for supplies in various communities.*



## HOT MEALS

Get something warm to eat at the following locations:

### SERVED DAILY:

### > ROAN MOUNTAIN BAPTIST CHURCH:

Bakersville: 6-6:30 p.m.  
37 Sandy Branch Rd, Bakersville, NC 28705

### > BULADEAN COMMUNITY CENTER:

Weekdays: 4-6 p.m. | Weekends: 12:30-2 p.m.  
12190 NC 226 Bakersville, NC 28705

### > MITCHELL MIDDLE SCHOOL:

Ledger: 8 a.m. | 12 p.m. | 5 p.m.  
5035 S 226 Hwy, Bakersville, NC 28705

### > FIRST BAPTIST CHURCH OF SPRUCE PINE:

Breakfast: 8 a.m. to 9:30 a.m.  
Dinner: 6 p.m. to 7:30 p.m.  
125 West Tappan Street, Spruce Pine, NC 28777  
Ends October 31

### > MITCHELL RELIEF CENTER

Spruce Pine: 8 a.m. | 12 p.m. | 5 p.m.  
121 Harris Street, Spruce Pine, NC 28777



## PUBLIC SHOWER TRAILERS

Open 6 a.m. to 6 p.m. at the following locations:

### > BAKERSVILLE

Baseball Fields by Gouge Primary School  
719 State Road 1211, Bakersville, NC 28705

### > TIPTON HILL

Bradshaw Volunteer Fire Department  
4256 NC-197 Green Mountain, NC 28740

### > BULADEAN

Dollar General parking lot  
12144 N Highway 226 Bakersville, NC 28705

### > FORK MOUNTAIN

Fork Mountain Baptist Church  
3648 Fork Mountain Road Bakersville, NC 28705

### > LEDGER

Ledger Volunteer Fire Department  
5165 NC 226, Bakersville, NC 28705

### > SPRUCE PINE

High Country Arms Parking Lot  
37 Oak Avenue, Spruce Pine, NC 28777



## PUBLIC WIFI LOCATIONS

### > FORK MTN FIRE DEPARTMENT

2699 Fork Mountain Rd, Bakersville, NC

### > POPLAR COMMUNITY

21 Marvin's Garage Road, Green Mountain, NC

### > CROSS STREET BUILDING

31 Cross Street, Spruce Pine, NC

### > MAYLAND COMMUNITY COLLEGE

200 Mayland Drive, Spruce Pine, NC

### > SPRUCE PINE FIRE DEPARTMENT

100 Fire Fighter Way, Spruce Pine, NC

### > WALMART

2514 Halltown Road, Spruce Pine, NC

### > SPRUCE PINE PUBLIC LIBRARY

(during hours of operation)  
142 Walnut Ave, Spruce Pine, NC 28777



## RELIEF CENTER (SHELTER)

The Mitchell Relief Center is located at Harris Middle School in Spruce Pine. Sleep spaces, food, laundry, hot showers, and more are available here. It is open 24/7 and you do not have to stay at the shelter to use its services.



## TRANSPORTATION OPTIONS

The Pine Line Shuttle in Spruce Pine operates 10 a.m. – 4 p.m. Mitchell County Transportation will provide transport to take any displaced residents to relatives who are outside the county.



## DISASTER RECOVERY CENTER

The Disaster Recovery Center (DRC) located at the Mitchell County Senior Citizens' Center at 152 Ledger School Road, Bakersville, NC 28705 is now open daily from 8 a.m. to 7 p.m.

The DRC is where residents can meet FEMA staff and apply for assistance in person. All centers are accessible to people with disabilities or access and functional needs and are equipped with assistive technology.



## VOLUNTEER RESOURCE CENTER

If you need any assistance or have any skills you want to volunteer, contact them!

HOURS: Monday - Saturday, 9 a.m. to 5 p.m.

Contact info: 828-660-0818

Email: VolunteerMitchell@gmail.com.



## ANIMAL RESOURCES

### Agriculture Emergency Operations Center: 866-645-9403

If someone is displaced and unable to care for their animals, a site is set up at Mitchell High School (416 Ledger School Road, Bakersville, NC) to accommodate pets on-site.

**Livestock + horse supplies:** Hemlock Farm

60 Newfield Lane, Spruce Pine, NC 28777

**Drop off:** 8-11 a.m.

**Distribution times:** Noon-5 p.m.

Text: 561-400-7799

**Livestock supplies:** 6880 Linville Falls Highway, Newland; Monday-Saturday from 9 a.m. - 5 p.m.



# I NEED HELP WITH...



## ACCESS TO MY PROPERTY

If you or someone you know needs a temporary bridge in order to get essentials and your car off your property, contact the Volunteer Resource Center at 828-660-0818. If your private road or bridge has been damaged, we also need to take inventory even if you have relocated. Please also call the VRC with name, location, contact number, and extent of damage.



## DISASTER SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

If you have been affected by Hurricane Helene, you may be eligible for supplemental nutrition assistance (SNAP). This is temporary financial assistance that will receive a one-time benefit to help buy food through the Disaster Supplemental Nutrition Assistance Program (D-SNAP).

### HOW TO APPLY:

**Over the Phone:** D-SNAP Virtual Call Center at 1-844-453-1117, Monday - Friday, 8 a.m.- 4 p.m.; Saturday and Sunday 9 a.m. - noon

**In Person:** Mitchell County Department of Social Services, 347 Longview Dr, Bakersville, NC 28705; Hours: 9 a.m. to 4 p.m.



## RECOVERY ASSISTANCE

Register for recovery assistance with FEMA by visiting [disasterassistance.gov](https://disasterassistance.gov). Please make sure you go to the .gov site, as there are reports of false websites using .org, .com, or other manipulations of that website. Also, the FEMA Disaster Recovery Center at the Mitchell Senior Center in Ledger is open Monday-Sunday 8 a.m.-7 p.m. to provide in-person assistance. 800-621-3362.



## UNEMPLOYMENT ASSISTANCE

The Division of Employment Security (DES) has a dedicated hotline for Disaster Unemployment Assistance in both English and Spanish.

If your employment has been lost or interrupted because of a federally declared disaster, you may be eligible for Disaster Unemployment Assistance.

The telephone numbers are: English 919-629-3857 & Spanish 919-276-5698. These DES hotlines are open Monday – Friday 8 a.m. – 7 p.m.; Saturday 8 a.m.

– 5 p.m.; Sunday Noon – 4 p.m.



## WNC COMMUNITIES GRANT FOR AGRICULTURE

The Mitchell County Cooperative Extension Office is now accepting applications for the WNC Communities Grant, designed to provide immediate agricultural relief.

**To apply:** visit the Co-op Extension Office in Bakersville at 10 South Mitchell Avenue, Bakersville NC 28705 with photos of your damage and pick up a paper application, or complete the application online while you're at the office.

**Questions:** Contact Erin Silver at 828-688-4811. Office hours are Monday - Friday, 9 a.m. - 4 p.m.



## DISASTER DISTRESS HELPLINE

Disaster Distress Helpline provides 24/7, free counseling support. Counselors are multilingual, including Spanish. You can call or text 1-800-985-5990 for assistance.



## GET LEGAL HELP

Free legal advice is available from Legal Aid of North Carolina. Legal Aid NC Helpline Toll-Free: 1 (866) 219-LANC (5262) 8:30 AM – 4:00 PM, Monday – Friday



## ADVISORIES

- A burn ban is in effect in Mitchell County. Water resources are low if fires break out.
- A boil notice is in effect for the Town of Spruce Pine until further notice. The boil water advisory has been lifted for the Town of Bakersville.



## TEMPORARY NUMBERS

Temporary phone numbers are available for the following departments:  
Health Department: 828-537-6982  
Building Inspections: 828-537-6925



## CONSERVE WATER

Residents need to limit any water that exits through a drain (toilets, sinks, showers, laundry, etc.) especially if connected to the Spruce Pine sewer system. Please help keep waterways clean!



## DISTRIBUTION DROP-OFF APPOINTMENTS

Donation drop-offs are accepted by appointment only. If you would like more information or wish to be notified about future donation opportunities, please contact our Volunteer Resource Center at 828-660-0818 or email: [volunteermitchell@gmail.com](mailto:volunteermitchell@gmail.com).



## RECYCLING CENTERS/ MOBILE UNITS

The recycling centers in Altapass, Bakersville, Buladean, and Red Hill along with county mobile units, are open Monday, Tuesday, Thursday, Friday & Saturday from 8 a.m. to 5 p.m.

- Household garbage in bags is all that is being accepted.
- There is no recycling taking place.
- This could change based on power and logistics. Visit the <https://www.mitchellcountync.gov/departments/sanitation>



## BEWARE OF SCAMMERS & VERIFY CREDENTIALS

Remain vigilant against potential scams. Asking for credentials when in doubt is completely acceptable. If you encounter any suspicious activity, please report it immediately by calling the Mitchell County non-emergency number at 828-688-9110.

